



FREQUENTLY ASKED QUESTIONS

CLOSURE OF AUSTRALIAN HONORARY CONSULATE CHIANG MAI

What does this mean for Australians living in Chiang Mai and neighbouring provinces?

Consular assistance is available to Australian citizens living in and travelling through Thailand and is provided by the Australian Embassy in Bangkok. The Consular Services Section is open 0830-1600 hours Monday to Friday (excluding Embassy public holidays 2023 and Embassy public holidays 2024).

If you require consular assistance, please contact us on 02 344 6300 during these hours. For consular emergencies outside of these hours please call the Consular Emergency Centre in Canberra on 02 344 6300 (from within Thailand) or 1300 555 135 (from within Australia).

Alternatively, you can email the Embassy directly on consular.bangkok@dfat.gov.au

What if I need to renew my Australian Passport?

Following recent changes to the passport process, many passport holders are now eligible to lodge an application to renew their passport by mail.

For more information please see:

- [Mailed in passport applications \(adult renewals - PC7\)](#)
- [Mailed in passport applications \(child renewals - PC8\)](#)

How can I access Passport and Notarial Services in Chiang Mai?

The Embassy will continue to provide in-person passport and notarial services in Chiang Mai on a regular basis (approximately every two months). These services will commence in February 2024.

For further information see: [Passport and Notarial Services in Chiang Mai](#)