



# Transit Visa (subclass 771)

## Application Checklist (Thailand and Laos)

### Who should apply for a Subclass 771 Transit visa?

People intending to transit through Australia on their way to another country or to join a ship as a member of the crew.

If you are granted this visa you can transit through Australia for no longer than 72 hours.

#### If you need to enter Australia on your way to another country:

- You and your family members must hold a confirmed onwards booking to the third country, and the confirmed onwards booking is within 72 hours of the passenger's scheduled arrival in Australia, and,
- You must hold the correct documentation to enter the third country.

#### If you are joining a ship as a crew member:

- You and your family members must have valid passports to be granted this visa,
- You must produce tickets or documents establishing arrangements for travel to a destination outside Australia,
- You need to hold a valid Maritime crew visa (subclass 988),
- You need to have acceptable travel documents such as a seafarer's identity document,
- You need to have a statement from the vessel's local shipping/handling agent.

You will also need to meet health and character requirements.

See: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/transit-771>

### I am taking my family with me; can they be included in my application?

You cannot include your family as depends on your application; they must apply for a visa in their own right.

### How do I lodge my application?

#### Online lodgement

You can lodge your application online through ImmiAccount, which you can access via <https://online.immi.gov.au/lusc/login>.

If you lodge your application online through [ImmiAccount](#), you **must** upload all supporting documents into the system **at the time** of lodgement.

#### Biometrics collection

Most applicants lodging visa applications in Thailand, regardless of nationality, need to attend in person to provide their biometrics (fingerprints and a digital facial photograph) as part of the visa application process. The collection of biometrics is conducted at an AVAC in Bangkok or Chiang Mai. Please take your original

passport with you. For further information on biometrics, see: <https://immi.homeaffairs.gov.au/help-support/meeting-our-requirements/biometrics>.

Bangkok	Chiang Mai
The Trendy Office Building 28th floor, Sukhumvit Soi 13, Klongtoey-Nua, Wattana, Bangkok 10110 (NANA BTS station, exit 3)  Telephone: 02 118 7100 Email: <a href="mailto:info.auth@vfshelpline.com">info.auth@vfshelpline.com</a>	Siriphanich, 191 Huaykaew Road, Suthep, Muang, Chiang Mai (opposite MAYA Lifestyle Shopping Centre)  Telephone: 02 118 7100 Email: <a href="mailto:info.auth@vfshelpline.com">info.auth@vfshelpline.com</a>
Further information on the Australia Visa Application Centres in Thailand, please see: <a href="http://www.vfsglobal.com/Australia/Thailand">www.vfsglobal.com/Australia/Thailand</a>	

### How much will this visa cost?

There is no application charge for this visa.

VFS Global will charge fees for biometrics for visa applications.

For VFS Global fees, see: [www.vfsglobal.com/Australia/Thailand](http://www.vfsglobal.com/Australia/Thailand)

### How long will it take?

Global visa and citizenship processing times will be updated monthly, providing you with an indicative timeframe for processing applications. Processing times are impacted each month by changes in application volumes, seasonal peaks, complex cases, and incomplete applications. Processing times include applications lodged online and by paper.

For current processing times, please visit: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-processing-times/global-visa-processing-times>

Please note that we are unable to provide any updates on the progress of your application if it is within the global processing time.

Do not make arrangements to travel to Australia until you are advised in writing that you have been granted a visa. We are unable to expedite visa applications on the grounds of pre-booked travel commitments.

### Should I provide original documents?

Do not provide original documents unless specifically requested. You should provide 'certified copies' of original documentation. Documents not in English must be accompanied by accredited English translations. 'Certified copies' are copies authorised, or stamped as being true copies of originals, by a person or agency recognised by the law of the country in which you currently reside.

For further information on certifying translating documents see: <https://immi.homeaffairs.gov.au/help-support/applying-online-or-on-paper/on-paper/certified-copy>

### What if my circumstances change after I lodge my visa?

If there are any changes in your circumstances following lodgement of your application, you are obliged to inform us about them. You may use Form 1022 Notification of Changes in Circumstances for this purpose.

## What will help me get my application processed faster?

You should ensure you lodge a complete application with all relevant information and supporting documents. A decision on your application may be made without further requests for information.

**Note:** the Visa Application Charge (and any other associated service fees) will not be refunded if a decision is made to refuse to grant the visa because you did not satisfy the criteria for grant of the visa.

## Do I need to have a health examination?

Generally, applicants for this visa are not required to have a medical examination. A medical may be requested if you:

- are likely to enter a hospital or health care area, including nursing homes, for any purpose
- are over the age of 75
- present any indications you may not meet the health requirement
- wish to stay in Australia for 6 months or more.

The Department uses an online health system to record your health examination results and conduct your health assessment. Generally, medical examinations can be conducted only after a visa application has been validly lodged with the Embassy. After the application is lodged, the case officer will provide you with a "Health Assessment" letter (by email, mail or fax). The Panel Physician will need to see this letter as part of the medical examination process and you should take the letter with you when you go to the Panel Physician for your examination.

Medical examinations must be undertaken by a doctor from a list of approved doctors provided by the Department of Home Affairs. A list of these doctors is on the Department's website: <https://immi.homeaffairs.gov.au/help-support/contact-us/offices-and-locations/list>.

**Please note:** Applicants may be asked to attend a health examination more than once if further examination or follow-up is required.

## Do I need to provide police clearances?

You may be requested to provide police clearances, depending on your circumstances. If requested, applicants need to provide police clearance certificate(s) from every country the applicants (if aged 16 years and over) have resided in for a total of 12 months or more during the last 10 years. For instructions on obtaining a certificate from an overseas government or law enforcement authority, refer to the relevant country information on our website: <https://immi.homeaffairs.gov.au/help-support/contact-us/offices-and-locations/list>.

If you are required to provide an Australian police clearance certificate, you must complete the Australian Federal Police (AFP) National Police Check application form which is available at the AFP National Police Checks page on the AFP website: <https://www.afp.gov.au/what-we-do/services/criminal-records/national-police-checks>.

## About your visa

We electronically record all visas issued to non-citizens providing them permission to travel, enter and/or remain in Australia. The Australian Government does not provide visa labels.

When you receive your Australian visa you are issued with a visa grant notification letter that explains the conditions of your visa including period of validity and entry requirements. You should retain this for your own reference and may wish to carry it with you when you travel as it contains important information about your visa. The information contained within the visa grant notification letter will help you check your visa details online using the Department's Visa Entitlement Verification Online service, known as VEVO.

## Can I ask another person to deal with the Department on my behalf?

Australian privacy law prevents the Department from responding to enquiries from people not authorised by the visa applicant. This includes the person providing support to the application. If you want to authorise

another person to be able to discuss your application with this office, or receive correspondence about your application, you must do so in writing. If you have not advised of an authorised recipient appointment in your visa application form you can:

- Submit a completed Form 956 or 956A which **must be** signed by the both applicant and authorised person, or,
- Advise the Department in writing (for example, by email or letter) and include the name and address of the authorised recipient.

For further information on appointment an authorised recipient visit: <https://immi.homeaffairs.gov.au/help-support/who-can-help-with-your-application/overview>.

For more information on appointing a Migration Agent visit: <https://immi.homeaffairs.gov.au/help-support/who-can-help-with-your-application/using-a-migration-agent>.

## Application Document Checklist

You must provide all relevant documents when you apply. Some documents could take time to obtain. You should have them ready and submit them when you apply. We can make a decision using the information you provide when you lodge your application. It is in your interest to provide as much information as possible with your application.

This application document checklist details the information and supporting documents (personal, health and character) required to assist with the lodgement of a complete application.

You may also need to provide additional information if the Department requests it.

If you lodged online, you should submit (upload) additional documentation online via your ImmiAccount. To attach documents to your application, please login to your ImmiAccount, find the application details page and click on the Attach Document button on the right hand side of the screen. **The maximum size for each file you attach is 5MB.** Additional information regarding the attachment process can be found here: <https://immi.homeaffairs.gov.au/help-support/applying-online-or-on-paper/online>

### Checklist

- Online Form for Transit Visa Subclass 771
- A clear photocopy of your passport biodata page (the page with your photo), along with all stamped pages in your passport. Your passport should be valid for the total period of your stay in Australia, or for a minimum of 6 months (as this is a requirement for certain countries and airlines).
- One recent passport sized photograph (45mmx35mm), no more than six months old, of your head and shoulders only against a plain background. Print your name on the back of your photograph.

### If you need to enter Australia on your way to another country

- Your itinerary in Australia.
- Confirmed onward booking, such as a ticket, to continue your journey from Australia to another country within 72 hours of arrival.
- Correct documentation to enter the other country, such as a visa to enter the third country.

### If you are joining a ship as a crew member

- You must have a valid passport to be granted this visa.
- Documentary proof that you are employed on, or are to be employed on, the ship you are joining in Australia.
- You must produce tickets or documents establishing arrangements for travel to a destination outside Australia
- You need to hold a valid Maritime crew visa (subclass 988)
- You need to have acceptable travel documents such as a seafarer's identity document
- You need to have a statement from the vessel's local shipping/handling agent.
- The following details need to be supplied by the local shipping or handling agent:
  - Your name
  - The name(s) of the people you are replacing
  - The name of the company employing you
  - The name of the ship you are joining
  - Your date of arrival in Australia
  - The port and date you are expected to join the ship
  - If you are not the ship's owner, a copy of the request for crew from the ship's agent in Australia. The request should contain the details of the crew members applying for visas.

Your transit visa lets you travel to Australia by air. If you arrive in Australia by air on a transit visa and hold no other visa (other than a Maritime crew visa (subclass 988)), your Maritime crew visa (subclass 988) will cease within five days if you do not sign onto your ship.

## Applicants under 18 years of age

Where children under 18 years of age intend to travel to Australia, their non-accompanying parent(s) or person(s) with parental responsibility (anyone who can lawfully determine where the child/children is/are to live) may be required to sign a consent form to give permission for the child/children to be granted an Australian visa for the purpose of travel to stay temporarily or permanently in Australia. If one parent, or person(s) with parental responsibility, has lawfully been made solely responsible for making decisions as to where the child/children is/are to live, then only that parent or person needs to sign the consent form.

See: <https://immi.homeaffairs.gov.au/form-listing/forms/1229.pdf>.

### Applicants may need to provide:

- ❑ Form 1229 to be completed by both parents (or persons with parental responsibility), with evidence of their signatures (ie bio-data pages of passport or other document containing evidence of their signature).
- ❑ If Form 1229 cannot be signed by both parents (or persons with parental responsibility), the following should be included:
  - Evidence of sole custody, or permission from the relevant court authority permitting removal of the child from Thailand or Laos for example:
    - A court order from Thailand or Laos permitting the removal of the child, or
    - A Por Kor 14 covering the custodial circumstances of the applicant, or
    - Death certificate, or
    - Divorce certificate with memorandum covering the custodial circumstances of the applicant.

**Department of Home Affairs**

**Australian Embassy, Bangkok**

**[www.thailand.embassy.gov.au](http://www.thailand.embassy.gov.au)**